

Superior Court of California  
COUNTY OF ALAMEDA



Wynne Carvill, Presiding Judge  
Chad Finke, Executive Officer

René C. Davidson Courthouse  
1225 Fallon Street  
Oakland, California 94612

 [twitter.com/AlamedaSuperior](https://twitter.com/AlamedaSuperior)  
[www.alameda.courts.ca.gov](http://www.alameda.courts.ca.gov)

Adam Byer  
Administrator

Executive Office Projects & Programs  
[abyer@alameda.courts.ca.gov](mailto:abyer@alameda.courts.ca.gov)  
510-891-6213

March 11, 2019

Via Email

Emile Raguso  
Berkeleyside  
[emilie@berkeleyside.com](mailto:emilie@berkeleyside.com)

RE: Request for Records (2019-005)

Dear Ms. Raguso:

I am writing in further response to your January 31, 2019 email requesting the following information from the Superior Court of California, County of Alameda ("Court"):

1. *The total cost in public document fees brought in from DomainWeb, the electronic Alameda County Superior Court records system, broken down annually over the past five years (2014 through 2018).*
2. *The operating costs for that system annually over that same time period.*

I responded to the first item in my February 11, 2019 response. This letter addresses the second item in your request.

The Court does not have responsive records to item 2 because of the leveraged and interdependent nature of the IT technology. In particular, it is impossible to separate the cost required to continue providing remote public access to electronic records in DomainWeb from the overall cost to maintain our DOMAIN case management system, which is over 20 years old. Likewise, we are unable to separate the interdependent costs that apply to DOMAIN from all core applications. Interdependent costs include virtualization, internet services, network services, security services, hardware, licensing, IT maintenance and support, and remote access.

Furthermore, the Court uses a combination of outside vendors and court IT staff to maintain DOMAIN (despite its advanced age) and continue providing remote public access to electronic court records. Even if it were possible to separate vendor costs for providing public access, the Court does not track staff time in such a way that would allow a calculation of salaries and benefits used to maintain remote public access to electronic court records.

Please email [pubaccessrequest@alameda.courts.ca.gov](mailto:pubaccessrequest@alameda.courts.ca.gov) if you have any questions regarding this matter.

Sincerely,

Adam Byer  
Executive Office Projects & Programs